

**Job Description Checklist -
Food Service**

Customer service is a top priority at Tougas Family Farm. Food servers are responsible for upholding our customer service standards by ensuring customer satisfaction with each and every order and interaction. The Kitchen and Store is typically the last stop for our guests' trip to the farm, so you are the last point of contact and therefore responsible for providing a positive experience that will be considered "the cherry on top" of their visit!

Minimum Level of Service Requirement:

- Smile, be welcoming and attentive in all interactions with guests
- Know the menu, knowledge of allergens, and have ingredient lists available
- Prepare and serve tickets in the order in which they were received
- Food is made, presented, and served correctly and promptly
- Both outside and inside service areas are kept stocked, cleaned, and sanitized at all times of the day
- Know where back-up stock is located, and notify the manager when supplies are getting low
- Perform cleaning duties such as proper disposal of trash and recycling, sweeping, mopping, and dishes
- Date and properly rotate stock in refrigerators and record temps
- Assist in various other duties as directed on a day to day basis