



Job Description Checklist - Harvest Guide

Primarily, our guests visit the farm for our high quality fruit, and the Pick-Your-Own experience. As a Harvest guide you are responsible for working directly with our guests out in the field, and facilitating a day of family fun and fruit picking. It is your job to greet our guests, explain the proper way to harvest, educate how to identify ripe fruit, monitor the fruit supply in picking locations, and supervise behavior in the orchard. You must have the ability to “go with the flow,” work as a team, hustle, and function in what can sometimes be a busy fast paced environment. All while having FUN!

Minimum Level of Service Requirement:

As a Harvest Guide you **MUST**:

- Smile and greet each guest with “Welcome!” “Good Morning” or “Good Afternoon!”
- Be comfortable with public speaking in front of large groups and have a clear loud voice that can project.
- Have excellent customer service skills, and willing to work with a diverse customer base. All different types of people, all ages 1-100!
- Provide clear instruction on how to harvest properly, and give clear directions to picking locations
- Assist guests with moving ladders, getting more containers to pick into if needed, and transport any large amounts of fruit up to check in building
- Be able and prepared to work outside in ALL weather conditions. And physically fit to be standing and walking for hours
- Have a clear understanding of our IPM pest management system, and know how to properly answer the question “Are you Organic?”
- Have basic knowledge of how to store, handle, freeze, and process fruit. Remind customers to refrigerate their fruit for longest storage and know where to direct them for more information.